

STAR COOPERATION®

Your Partners in Excellence

# FlexCard USB-M

## Instructions for Use





## NOTICE

ESD (Electro Static Discharge) sensitive product.  
Refer to chapter 1.3 and follow the safety and handling instructions.

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Any semiconductor devices have an inherent chance of failure. You have to protect against injury, damage or loss from such failures by incorporating safety design measures into your facility and equipment such as redundancy, fire protection, and prevention of over-current levels and other abnormal operating conditions. The safety and handling instructions in this document have to be followed strictly.

## EC Conformity

The *FlexCard USB-M* complies with the essential requirements of the following applicable European Community Directive(s) including current amendments and carries the CE marking accordingly:

- 2014/30/EU EMC Directive

The following standard(s) have been used to assess the product:

- EN 55022:2010
- EN 55024:2010 + A1:2015

Electrostatic discharges over 4 kV on the enclosure and connectors may disturb the bus communication and lead to error frames.

The *FlexCard USB-M* is designed, intended and authorized for industrial use only. Using the product in domestic environment may lead to electromagnetic disturbances.

This product is compliant with the European Community Directive 2011/65/EC on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS).

## Revision History

Version	Date	Description
D1V0-F	19-Feb-2010	Initial version
D1V1-F	28-May-2010	Updates for driver version S6V3-F. Added <i>FlexCard USB-M</i> CAN support.
D1V2-F	06-Jul-2012	Updates for Windows driver version S6V4-F
D2V0-F	16-Nov-2015	Adapted to <i>STAR COOPERATION</i> layout

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Version	Date	Description
D2V1-F	13-Jun-2016	Added notice about USB extension cables
D2V2-F	16-Sep-2016	Update for Windows 10
D2V3-F	13-Jan-2017	Updated EC Conformity
D2V3a-F	06-Dec-2018	Added support for Windows Secure Boot. Removed support for Windows XP/Vista, LabVIEW.

## Related Hardware / Software Versions

Product	Reference No.	Version (Major and Minor)	Remarks
<i>FlexCard USB-M</i> Hardware	3-0058-0A01	H1V2	<i>FlexCard USB-M</i> with two trigger connectors, 1 FR CC and 3 CAN CCs.
<i>FlexCard USB-M</i> CAN	3-0058-0A02	H1V2	<i>FlexCard USB-M</i> with two trigger connectors 3 CAN CCs. 1 FR CC is optional available.
fcBase API (Windows)	3-0009-0K03	S6V6	API to build your own application.
Caromee	3-0051-0P01	S3V0	Analyzing software that can be easily extended and supports the FlexCard product family.

Further related hardware and software can be found in chapter 2.2.

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## 1 General

### 1.1 Intended use

The *FlexCard USB-M* is solely used as a bus powered USB device. It is a measuring instrument for the analysis of a FlexRay or CAN bus which can also be used to send data to other bus members.

Only the herein described accessory parts are allowed to be used together with the *FlexCard USB-M*.

The *FlexCard USB-M* is designed, intended, and authorized use only for

- a) EU: laboratory applications
- b) US: industrial test equipment.

Any other use without the prior written consent of *STAR COOPERATION* is prohibited.

The *FlexCard USB-M* is NOT designed, intended, or authorized for






- use as part of medical systems,
- life support applications,
- aviation, space, nuclear, or military applications,
- use in areas where combustible or explosive gas mixtures are likely to occur,
- other applications in which a mistake or malfunction may result in death, personal injury or severe physical damage.


The product described in this document is an industrial device, i.e. is designed, intended, or authorized for professional use. It is not designed, intended, or authorized for home applications or consumers. For this reason use by non-professionals is forbidden.

### 1.2 Used Pictograms

The meaning of used pictograms is shortly described below.

Follow the specific instructions in the document where these pictograms are placed.

	<b>WARNING</b>
	Used to indicate a potentially hazardous situation which, if not avoided, could result in death or serious injury.
	<b>NOTICE</b>
	Used to indicate a situation which may result in an operating failure. Damage of the product may occur, but there is no hazard of injury if not avoided.
	<b>NOTICE</b>
	Used to indicate an electrostatic discharge sensitive product. The product is subject to damage by ESD, if no precautions are taken.
	<b>Information</b>
	Used to indicate information provided only for purposes of clarification, illustration, and general information.
	<b>Reference</b>
	References to other documents.

	<p>Product marking which shows the compliance of the product with the European Waste Electrical and Electronic Equipment Directive 2012/19/EC.</p>
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## 1.3 Safety and Handling Instructions



Please read the instructions for use carefully. To protect the device or the application against damage, or to avoid personal injury the *FlexCard USB-M* has to be handled as described herein.


Changes or modifications of the *FlexCard USB-M* are not allowed for safety and warranty reasons!

*STAR COOPERATION* is not liable for any damages arising from non-observance of the product information.


Follow the


- specific safety and handling instructions placed at dedicated document positions
- general safety and handling instructions below:

	 <b>WARNING</b>
	<ul style="list-style-type: none"> <li>The <i>FlexCard USB-M</i> can be used to interfere with networked electronic systems. It can be used to transmit messages via FlexRay or CAN busses.</li> <li>If transmitted messages are received by real electronic control units, e.g. within a test car, these messages could result in an unpredictable behavior or a failure of the electronic control unit. This may result in serious injury of persons or material damage!</li> <li>Only qualified and briefed persons are allowed to use the <i>FlexCard USB-M</i>! Transmit only messages where the expected behavior of the receiver is known.</li> </ul>

	<b>NOTICE</b>
	<p>To prevent damage to the <i>FlexCard USB-M</i>, or consequential damages:</p> <ul style="list-style-type: none"> <li>➤ Do not open the <i>FlexCard USB-M</i>.</li> <li>➤ Do not connect any other signals to the interfaces as described in the chapter "Interfaces". <ul style="list-style-type: none"> <li>➤ Ensure that all signals are within the specified range.</li> </ul> </li> <li>➤ Using USB extension cables is not allowed by the USB specification and can lead to disturbances.</li> <li>➤ Use only adapter cables from <i>STAR COOPERATION</i> for connecting the <i>FlexCard USB-M</i>.</li> <li>➤ High temperatures can damage the <i>FlexCard USB-M</i>. Keep the <i>FlexCard USB-M</i> away from heaters, stoves, fireplaces, and other sources of heat. <ul style="list-style-type: none"> <li>➤ Do not expose the <i>FlexCard USB-M</i> to rain or use it near water.</li> <li>➤ Do not use the <i>FlexCard USB-M</i> in areas of explosion hazard.</li> </ul> </li> </ul>



	NOTICE
	<p>The <i>FlexCard USB-M</i> may not work correctly or communication problems may occur if:</p> <ul style="list-style-type: none"> <li>➤ The <i>FlexCard USB-M</i> is used in existing passive networks, i.e. when changing the topology structure.</li> <li>➤ The bus termination of the <i>FlexCard USB-M</i> is not adapted to the connected bus topology.</li> <li>➤ The <i>FlexCard USB-M</i> is configured wrong.</li> </ul>

	NOTICE
	<p style="text-align: center;"><b>ESD (Electro Static Discharge) sensitive product</b></p> <p><i>STAR COOPERATION</i> products lacking protective enclosures are subject to damage by ESD.</p> <p style="text-align: center;">Take proper ESD precautions to avoid performance degradation or loss of functionality!</p> <p style="text-align: center;">Unpack, handle or operate these products only in environments where sufficient precautionary measures have been taken in respect to ESD hazards. A guideline is available in chapter 9.1.</p> <p style="text-align: center;">Only appropriately trained personnel (such as electricians, technicians and engineers) may handle and/or operate these products.</p>

## 1.4 User Group

This document is written for expert technicians who are familiar with electronic components and systems.

Each person involved with assembly, line-up, operation, maintenance, or disposal of the *FlexCard USB-M* has to

- be a qualified technician, or electrician, or engineer
- strictly adhere to this manual
- receive a briefing by an authorized person

## 1.5 Meaning of Text Styles

In this document *filenames* are marked with a different text format.

## 2 Product Description

### 2.1 FlexCard USB-M at a glance

The *FlexCard USB-M* is a flexible multi-bus instrument for monitoring, testing, simulation and gateway applications. One FlexRay Communication Controller is available in the *FlexCard USB-M*, including channel A and B. Additionally, access to two CAN High Speed and to one CAN Low Speed bus systems are provided. The physical layers for these interfaces are already integrated in the device. Additionally, the *FlexCard USB-M* supports Self-Synchronization through a second sync frame. Several features like two trigger lines as well as the easily updateable firmware are integrated, too.

The API to the *FlexCard USB-M* is public so that users may write their own application. Or they profit from the advanced software STAR COOPERATION offers: Caromee is a bus analyzing software that supports the *FlexCard USB-M* and it can be extended easily. If you want to analyze a given FlexRay or CAN network, just enter the bus parameters in the software (Asynchronous FlexRay monitoring is supported). FlexRay and CAN bus terminations can be ordered at STAR COOPERATION.

One SubD9 connector contains FlexRay channel A and B. The second SubD9 connector carries CAN line 1 (High Speed), CAN line 2 (High Speed) and CAN line 3 (Low Speed). The third SubD9 connector provides the trigger lines. One power LED and for each bus interface two LED indicators show the current bus state.

All incoming data is transferred over a separate USB channel from the *FlexCard USB-M* to the system RAM and temporarily stored into a 2 MB receive buffer. From API- and FW-Version S6V3-F, all incoming data is temporarily stored into the 2 MB onboard buffer of the device, too. This prevents data losses and flexible data collection cycles become possible. Transmit data will be written directly into the Communication Controller in order to ensure a maximum of performance.

#### FEATURES

- USB bus powered
- 1 FlexRay Communication Controller (A + B)
- Self-Synchronization for FlexRay (A + B)
- 2 CAN High Speed channels
- 1 CAN Low Speed channel



#### Reference

Further information about how to program applications for the *FlexCard USB-M* can be found in the FlexCard API Documentation.



#### Information

The currently supported FlexRay Communication Controller type on the *FlexCard USB-M* is:

- BOSCH E-Ray FlexRay IP-Module, Release 1.3 (Referring to the FlexRay protocol specification v2.1a)

The currently supported CAN Communication Controller type on the *FlexCard USB-M* is:

- BOSCH D\_CAN CAN IP-Module Release 1.1.1 (Referring to the CAN protocol specification v2.0 part A, B)

Other versions are not supported up to now. Please contact *STAR COOPERATION* if other versions need to be supported.

## Applications

- Usage with STAR COOPERATION *Caromee* (Demo available).
- Usage with STAR COOPERATION *FlexAnalyzerV2* (See chapter 8.2 Accessory Parts).
- Further commercial applications will support the *FlexCard USB-M* soon.
- Usage with customer specific software. The FlexCard driver has a C-API, see [1].

## 2.2 Scope of Supply

The *FlexCard USB-M* is delivered with:

Product	Reference No.	Version (Major and Minor)	Remarks
<i>FlexCard USB-M</i> Hardware	3-0058-0A01	H1V2	USB device with 1 A+B FlexRay Physical Layers, 2 CAN-HS and 1 CAN-LS Physical Layers
<i>FlexCard USB-M</i> Firmware	3-0058-0C01	S6V4	Safe firmware update supported.
<i>FlexCard USB-M</i> SYS	-	S2V8	Required low level driver for the FlexCard.
FlexCard DLL	3-0009-0K03	S6V6	Required high level driver for the FlexCard.
USB cable	3-0034-2E01	-	USB A to USB B cable.
FlexAnalyzerV2	3-0038-0B01	S1V4	<i>FlexCard</i> monitoring tool. Supports FlexRay/CAN monitoring and sending data, triggers, filters and log files.
Instructions for Use	3-0058-0P01-D03	D2V1	This document.
API Documentation	3-0009-0S01-D03	D2V1	API programming manual as PDF file.
Getting Started Manual	3-0058-0P01-D04	D2V0	Example how to build a small FlexRay/CAN-communication.
Demo	-	S1V6	Demo explaining the programming of the <i>FlexCard</i> .
DemoPMC	-	S1V5	Demo explaining the programming of the <i>FlexCard</i> with multiple FlexRay CCs.
DemoCAN	-	S1V5	Console application explaining the communication over CAN.
CanBaudRateCalculator	-	S1V7	Helps with the calculation of CAN bus parameters.
FlexUpdate	-	S1V11	Tool for updating firmware and licenses.
Tracer Control	-	S1V3	Activates debug information.

## 2.3 Accessory Parts

For further information about accessories for the *FlexCard USB-M* see chapter 8.2 Accessory Parts.



## NOTICE

Use only accessories from *STAR COOPERATION* listed in chapter 8.2 Accessory Parts to ensure proper function and for warranty reasons!  
Other accessories without prior written consent of *STAR COOPERATION* must not be used.

## 2.4 Updates



### Information

Updates regarding the Windows driver and firmware are possible via web-downloads from the *STAR COOPERATION* homepage.  
The firmware on the *FlexCard USB-M* can be updated with an appropriate software tool, see chapter 4.5 Firmware Update.

## 3 Technical Data

### 3.1 Electrical Characteristics

#### 3.1.1 Power supply

Supply voltage	USB powered (5.0 VDC)
Supply current (typical)	350 mA
Supply current (Standby)	20 mA

Table 1: Power supply of the *FlexCard USB-M*

#### 3.1.2 Signal range

Maximum voltage input on FlexRay BP/BM	+60.0 V
Minimum voltage input on FlexRay BP/BM	-60.0 V
Maximum voltage input on CAN high/low	+40.0 V
Minimum voltage input on CAN high/low	-27.0 V

Table 2: Signal range of the *FlexCard USB-M*

### 3.2 Physical Characteristics

FPGA on the <i>FlexCard USB-M</i>	Altera Cyclone III
Bus interfaces	1 FlexRay interface (Channel A+B) 2 CAN High Speed interfaces 1 CAN Low Speed interface
Bus drivers	2 TJA1080 FlexRay transceivers 2 TJA1041 CAN High Speed transceivers 1 TJA1054 CAN Low Speed transceiver
LEDs	2 LED per bus interface + 1 power LED
Synchronization interfaces	2 TTL trigger lines (1 IN, 1 OUT)
Weight	420 g
Dimensions L x W x H without cables approx.	105 mm x 102 mm x 37 mm

Table 3: Physical characteristics of the *FlexCard USB-M*

### 3.3 Environmental Conditions

Temperature	Operating: -20 to +70°C Storage: -40 to +85°C
Relative Humidity	Operating/Storage: 0 % to 100 % r.H., condensing

Table 4: Environmental conditions for the *FlexCard USB-M*

3.4 Block Diagram

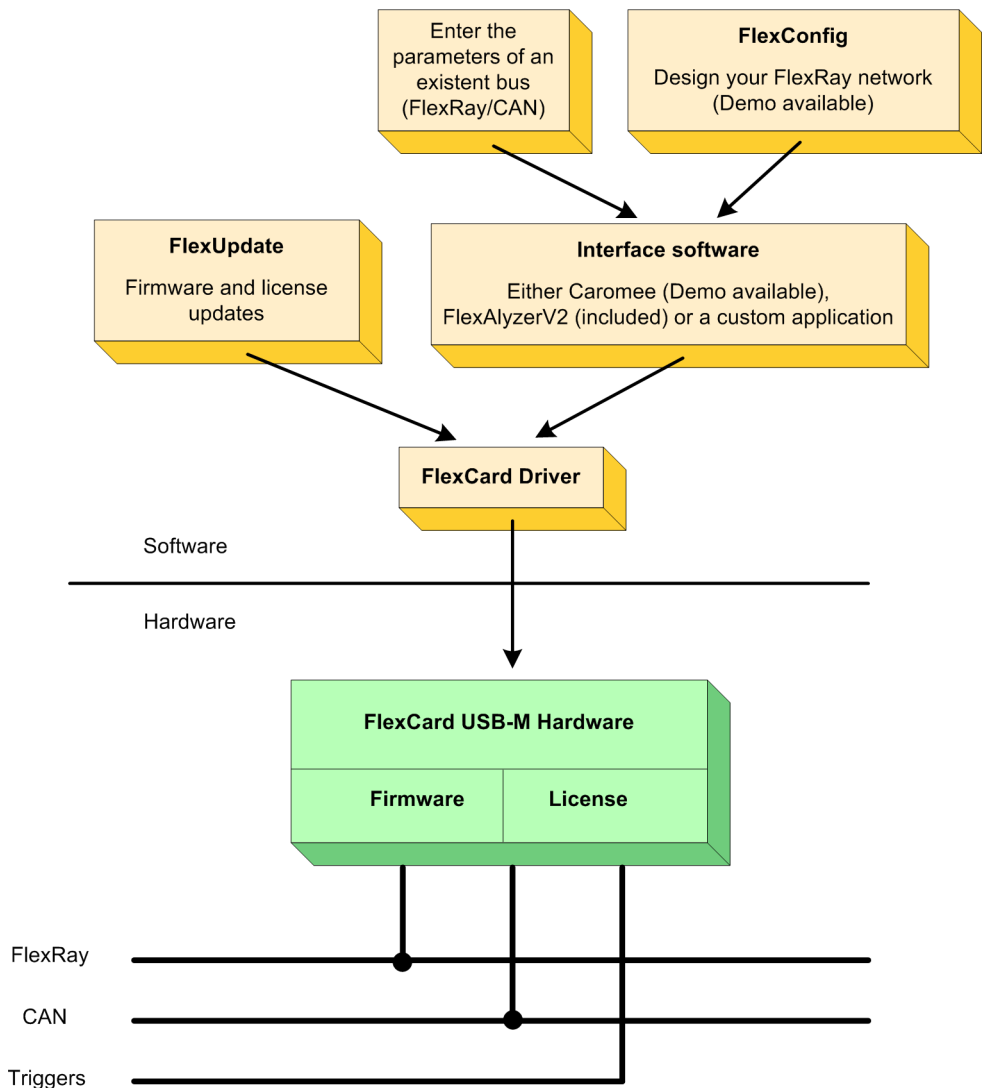





Figure 1: The *FlexCard USB-M* in a functional environment


	<b>Information</b>
	Following licenses are available: For the <i>FlexCard USB-M CAN</i> is a FlexRay option available.
	<b>Reference</b>
	Further information about the usage of <i>FlexAlyzerV2</i> , <i>Caromee</i> and <i>FlexConfig</i> can be found in [3], [4] and [5].

## 3.5 Interfaces

The *FlexCard USB-M* has on one side the USB connector and the female SubD9 trigger connector. On the opposite side there is the male SubD9 connector for FlexRay and the male SubD9 connector for CAN.

Read and follow these instructions when connecting and using the *FlexCard USB-M*:


	NOTICE
	<p>Ensure that all signal lines connected to the <i>FlexCard USB-M</i> are in the allowed range. Be sure to connect all cables as described in this manual. It is recommended to only use cables from STAR COOPERATION. See Chapter Accessory Parts. The cables should always be fixated by screwing the plug into the jack. Ensure to grasp the plug and not the cable when disconnecting cables from the <i>FlexCard USB-M</i>.</p>

	NOTICE
	<p>The FlexRay and CAN transceivers on the <i>FlexCard USB-M</i> are not wake-up/sleep capable. Using the <i>FlexCard USB-M</i> in a network with other bus members being in sleep mode, the <i>FlexCard USB-M</i> may produce a DC common mode current on the bus lines.</p>

### 3.5.1 USB

The interface between the *FlexCard USB-M* and the computer is USB. The *FlexCard USB-M* is designed for USB 2.0. When connected to an USB 1.1 host, the device will be recognized correctly in the Windows device manager, but the Windows driver prohibits the usage of the device.

If the USB hub does not deliver enough energy, normally Windows will display a message. In that case, use an active hub or connect the *FlexCard USB-M* directly to the computer. If you have trouble to receive data with the *FlexCard USB-M*, please use an active hub before you contact your support.

	Information
	<p>The device should be connected before the driver software is installed. Refer to chapter <a href="#">4.2</a>, where the software installation process is described.</p>

### 3.5.2 FlexRay

Table 5 describes the pin assignment of the *FlexCard USB-M* FlexRay connector.

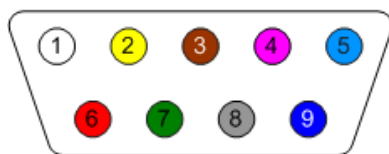


Figure 2: Male SubD9 pin assignment for FlexRay, front view

Pin number SubD9	Signal	Color
1	Not connected	
2	FlexRay A BM (BusMinus)	Yellow
3	GND	Brown
4	FlexRay B BM (BusMinus)	Magenta
5	Shield	Blue
6	Not connected	Red
7	FlexRay A BP (BusPlus)	Green
8	FlexRay B BP (BusPlus)	Grey
9	Not connected	Blue

Table 5: *FlexCard USB-M* FlexRay connector, SubD9 male

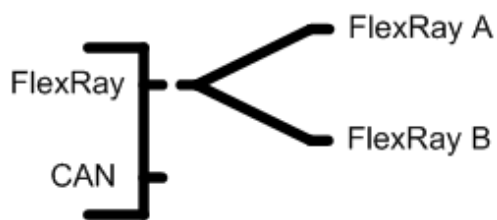


Figure 3: Bus cable connections for FlexRay

The *FlexCard USB-M* bus cable is a Y-shaped cable used for FlexRay and CAN (Not standard equipment. See chapter Accessory Parts.). On one end it is connected to the *FlexCard USB-M*. On the other end, the FlexRay channel A is connected on the SubD9 male Connector 1 and channel B is connected on the SubD9 male Connector 2. Table 6 and Table 7 show the pin assignment when using the bus cable on the FlexRay connector.

Pin number SubD9	Signal	Color
1	Not connected	
2	FlexRay A BM (BusMinus)	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	FlexRay A BP (BusPlus)	Green
8	Not connected	Grey
9	Not connected	Blue

Table 6: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 1



Pin number SubD9	Signal	Color
1	Not connected	
2	FlexRay B BM (BusMinus)	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	FlexRay B BP (BusPlus)	Green
8	Not connected	Grey
9	Not connected	Blue

Table 7: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 2

### 3.5.3 CAN

Table 8 describes the pin assignment of the *FlexCard USB-M* CAN connector.

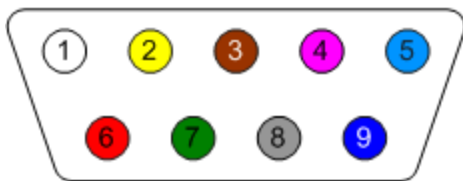


Figure 4: Male SubD9 pin assignment for CAN, front view

Pin number SubD9	Signal	Color
1	CAN 3 low	
2	CAN 1 low	Yellow
3	GND	Brown
4	CAN 2 low	Magenta
5	Shield	Blue
6	CAN 3 high	Red
7	CAN 1 high	Green
8	CAN 2 high	Grey
9	Not connected	Blue

Table 8: *FlexCard USB-M* CAN connector, SubD9 male

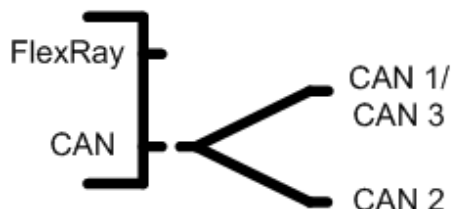


Figure 5: Bus cable connections for CAN-HS

The *FlexCard USB-M* bus cable is a Y-shaped cable used for FlexRay and CAN (Not standard equipment. See chapter Accessory Parts.). Plug the Y-connector in the *FlexCard USB-M* CAN connector. CAN channel 1 and 3 are available on Connector 1, CAN channel 2 on Connector 2. Refer to Table 9 and Table 10.

Pin number SubD9	Signal	Color
1	Not connected	
2	CAN 1 low	Yellow
3	GND	Brown
4	CAN 3 low	Magenta
5	Shield	Blue
6	Not connected	Red
7	CAN 1 high	Green
8	CAN 3 high	Grey
9	Not connected	Blue

Table 9: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 1

Pin number SubD9	Signal	Color
1	Not connected	
2	CAN 2 low	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	CAN 2 high	Green
8	Not connected	Grey
9	Not connected	Blue

Table 10: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 2

If you want to use CAN-Low-Speed with an extra connector, connect the cable labeled with Connector 1 to the Y-connector of a second bus cable as shown in the next figure.

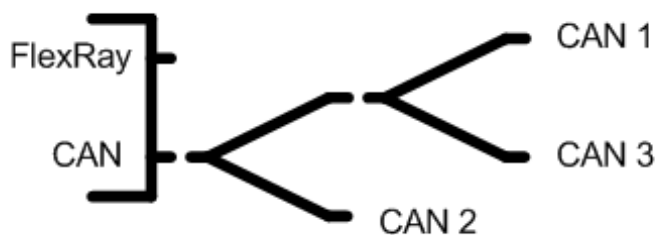


Figure 6: Bus cable connections for CAN-HS with CAN-LS

CAN channel 1 is available on the second Y-cable on the connector labeled as Connector 1. (Refer to Table 11). CAN channel 2 is available on the first Y-cable on the Connector 2. (Refer to Table 10). CAN channel 3 (Low Speed) is available on the second Y-cable labeled as Connector 2. (Refer to Table 12).

Pin number SubD9	Signal	Color
1	Not connected	
2	CAN 1 low	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	CAN 1 high	Green
8	Not connected	Grey
9	Not connected	Blue

Table 11: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 1

Pin number SubD9	Signal	Color
1	Not connected	
2	CAN 3 low	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	CAN 3 high	Green
8	Not connected	Grey
9	Not connected	Blue

Table 12: Bus cable (Ref. No. 3-0034-2C01) male SubD9 cable assignment, Connector 2

### 3.5.4 Trigger Lines

For synchronization purposes, the *FlexCard USB-M* provides a 5 V tolerant TTL-compatible trigger on a SubD9 connector. One trigger is for sending a trigger impulse (high active); the other trigger line generates a data packet when it notices a trigger impulse. The trigger IN may use the rising or falling edge of the signal depending on the software configuration.

The triggers allow e.g. a synchronization of different bus analyzing hardware. The electrical characteristic is described in Table 13.

	Minimum	Typical	Maximum
Trigger in voltage	+2.4 V	+5.0 V	+5.5 V
Trigger out voltage (idle)		0V	
Trigger out voltage (active)	+4.0 V	+4.7 V	+5.5 V
Trigger out current			20 mA

Table 13: Trigger characteristics of the *FlexCard USB-M*


	Reference
	Detailed information about how the trigger events are used with the <i>FlexCard USB-M</i> can be found in the <i>FlexCard API Documentation</i> .

Table 14 describes the pin assignment of the *FlexCard USB-M* trigger connector.

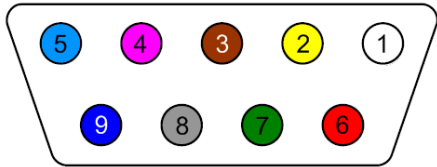



Figure 7: Female SubD9 pin assignment for triggers, front view

Pin number SubD9 female	Signal	Color
1	Not connected	
2	Trigger in	Yellow
3	GND	Brown
4	Not connected	Magenta
5	Shield	Blue
6	Not connected	Red
7	Trigger out	Green
8	Not connected	Grey
9	Not connected	Blue

Table 14: FlexCard USB-M trigger connector, SubD9 female

	Information
	To connect the trigger input and output to a BNC-connector, the trigger line cable can be ordered at STAR COOPERATION, see chapter 8.2 Accessory Parts.

3.5.5 LEDs

Each interface has two LED indicators for signaling different channel states, red and green. The LED states are explained in Table 15.


Signaling	LED	Description
Blue LED lighting	Power	Power on.
Permanent lighting of all red LEDs	FlexRay or CAN	Signals a buffer overflow.
All red and green LEDs are flashing	FlexRay or CAN	No firmware loaded. Refer to chapter 4.5 to update the firmware.
Red flashing	FlexRay	Signals an error in the FlexRay communication controller (e.g. clock correction errors).
Red and green lighting at the same time	FlexRay	FlexRay communication controller is not synchronized but connected to an actively working network. Bus traffic is detected. This LED combination is active when monitoring in asynchronous mode. The intensity of the LEDs is dependent on the traffic on the bus.
	CAN	Bus traffic is detected. The intensity of the LEDs is dependent on the traffic on the bus.
Green lighting	FlexRay	FlexRay communication controller is synchronized. The intensity of the LED is dependent on the traffic on the bus.
Green flashing	FlexRay	Signals the FlexRay communication controller is in a startup state (that means that the FlexRay communication controller is ready for synchronization). This can be seen when monitoring in normal mode and the FlexRay configuration is incorrect or no cable connected.

Table 15: Description of indicating LEDs

## 4 Getting Started

### 4.1 Assembly and Line-up

Read and follow these instructions when connecting and using the *FlexCard USB-M*:

	<b>NOTICE</b>
	<p>Ensure that all signal lines connected to the <i>FlexCard USB-M</i> are in the allowed range.</p> <p>Be sure to connect all cables as described in this manual.</p> <p>Never insert anything metallic into the openings of the <i>FlexCard USB-M</i>.</p> <p>Ensure to grasp the plug and not the cable when disconnecting the <i>FlexCard USB-M</i>.</p>

### 4.2 Software Installation and Update

#### 4.2.1 Preconditions

The minimum system requirements for installing and running the *FlexCard USB-M* hardware and software are:

Microsoft Windows 7 (32/64 bit)

- Computer/Processor: 2 GHz or faster AMD/Pentium-compatible processor
- Memory: 1 GB of RAM
- Display: VGA or higher-resolution monitor
- Peripheral keyboard and mouse or compatible pointing device
- USB 2.0
- Microsoft Visual C++ 2010 Redistributable Package (x86)
- On Windows 7 64 Bit additionally: Microsoft Visual C++ 2010 Redistributable Package (x64)

Microsoft Windows 10 (32/64 bit, 64 bit with Secure Boot)

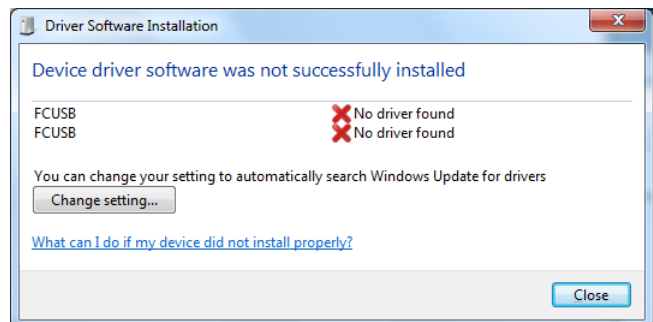
- Computer/Processor: 2 GHz or faster AMD/Pentium-compatible processor
- Memory: 2 GB of RAM
- Display: VGA or higher-resolution monitor
- Peripheral keyboard and mouse or compatible pointing device
- USB 2.0
- Microsoft Visual C++ 2010 Redistributable Package (x86)
- On Windows 10 64 Bit additionally: Microsoft Visual C++ 2010 Redistributable Package (x64)

#### 4.2.2 Installation on Windows

To install the *FlexCard USB-M* device driver and dynamic link library, please follow the steps below. Before you install the *FlexCard USB-M*, uninstall the old version first (Refer to chapter [4.2.3](#)).

##### Step 1

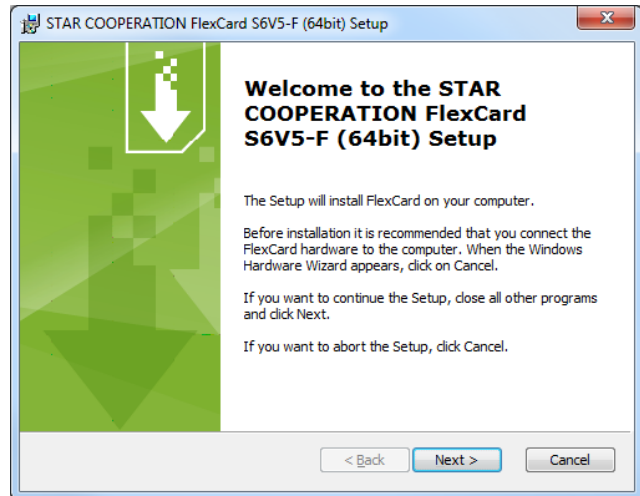
Connect the *FlexCard USB-M* to a USB port. Windows will show this dialog. As the device driver will not be installed using the "Driver Software Installation", click on the "Close" button to abort the dialog.



## Step 2 (a)

To start the installation, double click the FlexCard setup. The installation wizard will start immediately and guide you through the installation.

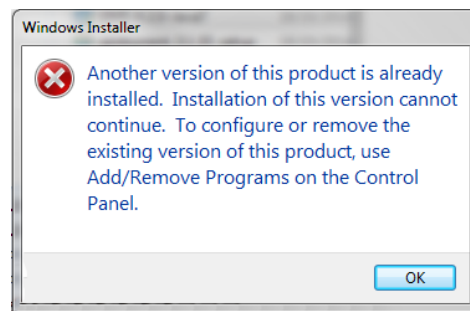
Click on the “Next” button.



## Step 2 (b)

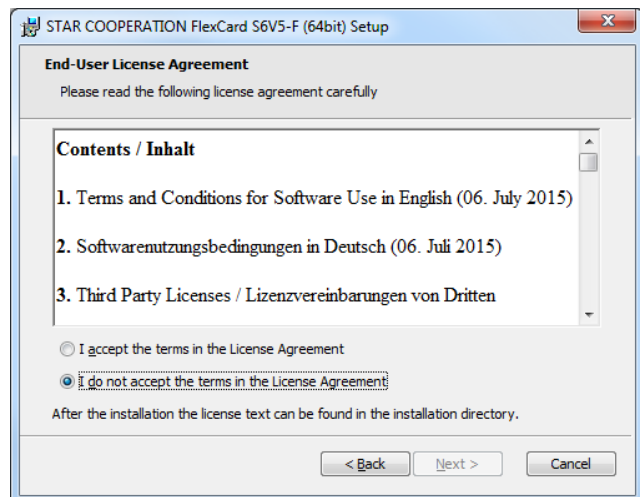
If you installed a *FlexCard* driver package before, the setup will return this error message. For installing the new driver you have to remove the previous package first.

Follow the instructions in chapter 4.2.3. Restart your computer and go to **Step 1** again.



## Step 3

Read the license agreement and if you accept the agreement, click “I accept the terms ...” and the “Next” button to continue the installation. Otherwise click “Cancel” to abort the installation.



## Step 4

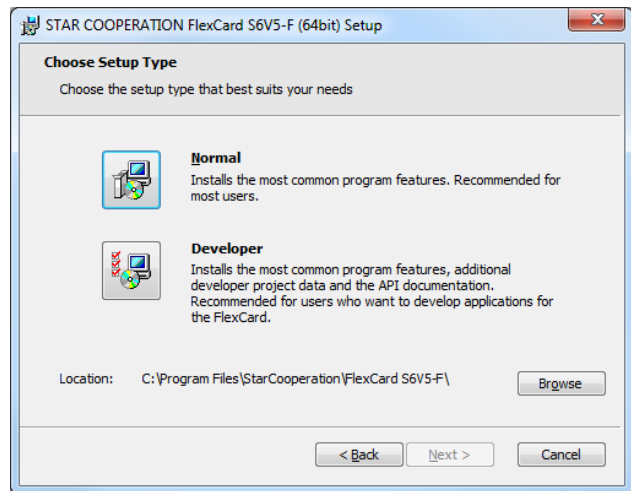
Select the installation folder for the *FlexCard* files.

There are two setup types:

- **Normal** setup for using *FlexCard USB-M* with commercial applications.
- **Developer** setup for developing applications for the *FlexCard USB-M*. This will install the C header files and libraries you need, to access the API in your own applications. Also the *FlexCard* API Documentation is installed.

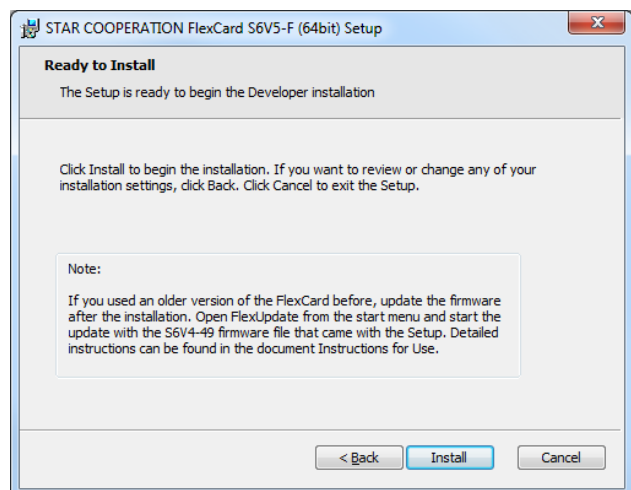
Choose your setup type by clicking the corresponding icon.

**Note:** The device driver and dynamic link library will be installed to the Windows system directory.



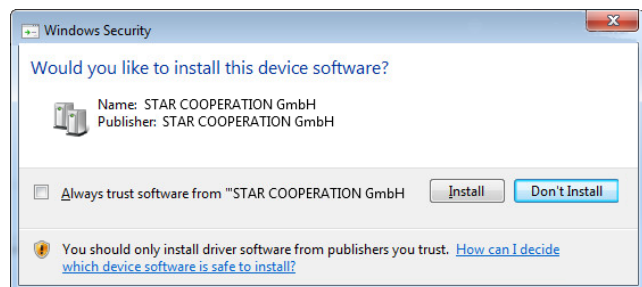
## Step 5

Click “*Install*” to start the installation.



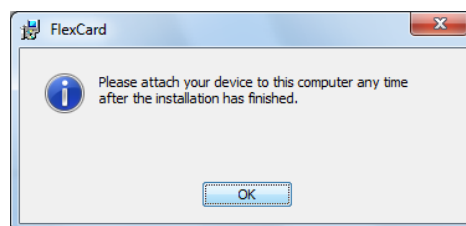
## Step 6

On a Windows system the following warning dialog may appear, as the *FlexCard* device driver is not certificated by the Microsoft Hardware Quality Labs. Click on “*Continue anyway*” to proceed with the installation.



## Step 7

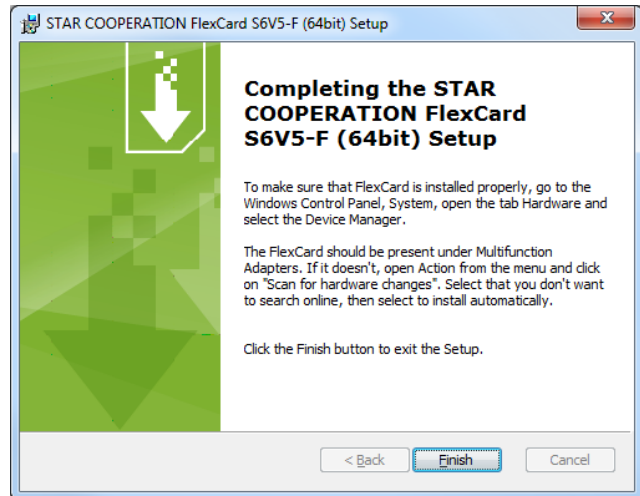
A dialog box may appear. Click on “*OK*”.





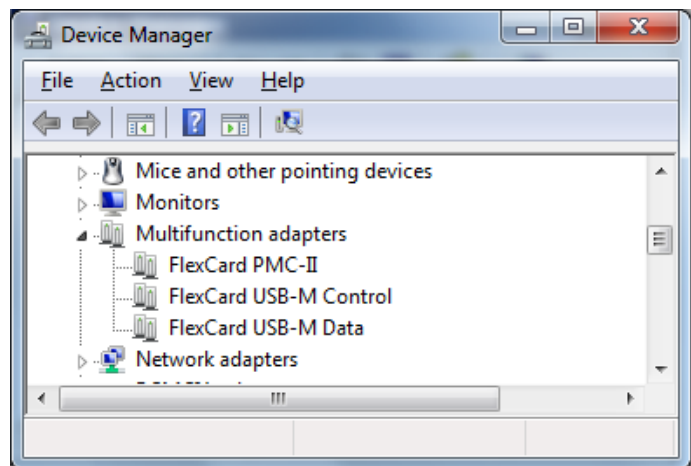
## Step 8

Click "*Finish*" to complete the installation.



## Step 9

After the installation of the device driver you will find the *FlexCard USB-M* entries in the *Device Manager* in the folder *Multifunction adapters*. One *FlexCard USB-M* generates two entries: Control and Data. Both entries must be shown without errors.



### Information

It is recommended to install the *FlexCard USB-M* Windows driver via setup.msi and not via INF-file. In case the installation via INF-file is necessary, always install it from the hard drive and not from USB stick or network drive.

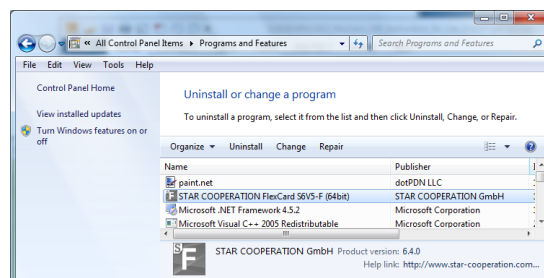
## 4.2.3 Uninstallation on Windows

To uninstall *FlexCard USB-M* please follow these steps.

Uninstall the *FlexCard* driver via the Windows Control Panel:

**Start->Settings->Control Panel  
->Add/Remove Programs**

Click "*Remove*" to uninstall the package.

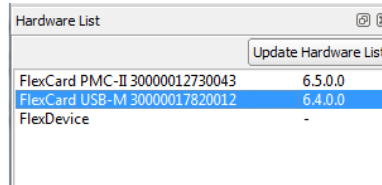


## 4.3 Display information about the FlexCard USB-M

When you want to obtain information about the installed *FlexCard USB-M* driver or the connected hardware, use the tool *FlexUpdate* that is installed with the *FlexCard USB-M* setup.

### Step 1

Start *FlexUpdate*. In the Hardware List, select the FlexCard for which you want information.



### Step 2

The upper right shows details about the selected hardware.

FlexCard USB-M		FlexRay	Useable	Possible
Serial	S30000017820012	CC count	1	1
Versions:		CC type	Bosch E-Ray	
Firmware	6.4.0.0	Protocol	2.1.0.0	
Hardware	1.2.0.0	BusGuardian	---	
BaseDLL	6.4.0.0			
DeviceDriver	2.8.24.0	CAN	Useable	Possible
UserCardID (hex)	11	CC count	3	3
		CC type	Bosch D-CAN	
		Protocol	2.0.0.0	

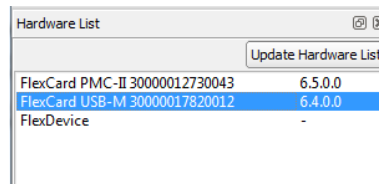
The column "Possible" lists the number of CCs in the firmware. The column "Useable" displays the CCs that are available in the firmware and licensed.

## 4.4 Firmware Activation

The *FlexCard USB-M* offers two firmware slots. The active firmware can be chosen in the application *FlexUpdate*. Follow the steps below.

### Step 1

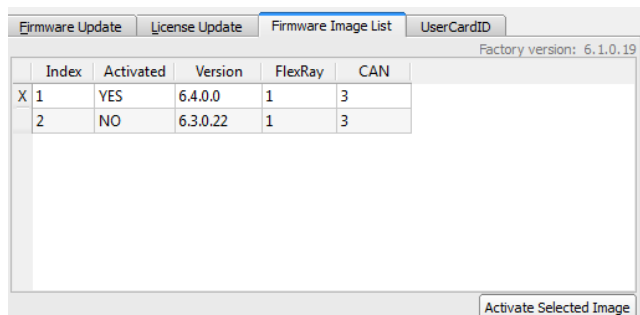
Start *FlexUpdate*. In this window, you can check the current hardware and software version of installed *FlexCard* components. Select the *FlexCard USB-M* whose firmware you want to activate from the Hardware List.



### Step 2

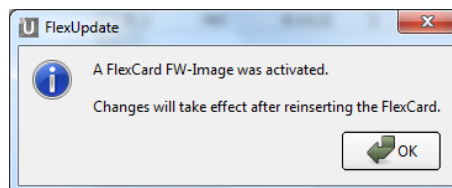
Open the tab "Firmware Image List". You can see on this tab what images are stored on the *FlexCard USB-M*. For example, when a row contains the values 2, YES, 6.1.0.56, 1, 3, this means: Firmware slot 2 is active at the moment and holds a firmware with 1 FlexRay and 3 CAN CCs and has the firmware version 6.1.0.56. Only one firmware may be active at a time.

Click on a row and then on the button to activate this image.



### Step 3

Once the message "A FlexCard FW-Image was activated." appears, close the firmware-update software and reconnect the *FlexCard USB-M* with the system.





## NOTICE

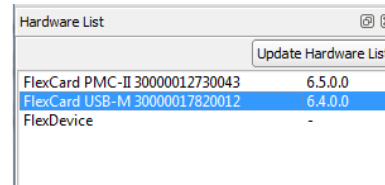
If an empty firmware slot is selected, after a reconnect to the system, the *FlexCard USB-M* will blink with all LEDs on the front panel. Open FlexUpdate, activate a different slot and reconnect the *FlexCard USB-M*.

### 4.5 Firmware Update

In order to update the firmware of a *FlexCard USB-M*, it is necessary to follow these steps.

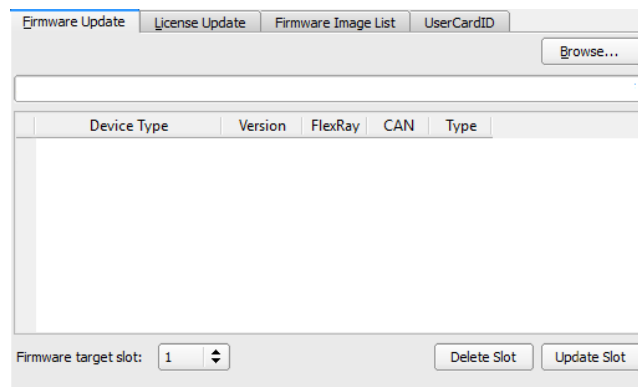
#### Step 1

Start *FlexUpdate*. In this window, you can check the current hardware and software version of installed *FlexCard* components.  
Select the *FlexCard USB-M* whose firmware you want to update from the Hardware List.



#### Step 2

Open the "Firmware Update" tab. Click the "Browse" button to select a firmware container file (\*.fwf).

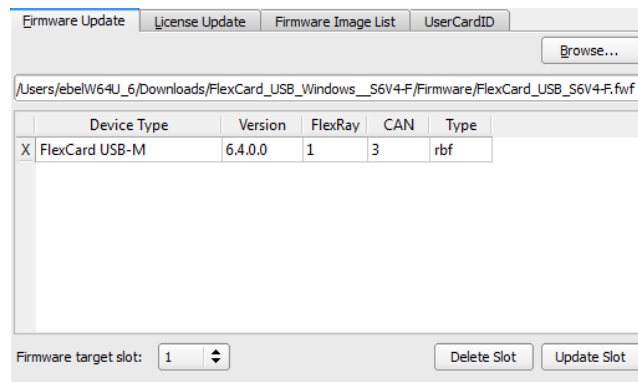


#### Step 3

The firmware files stored in the firmware container are displayed.

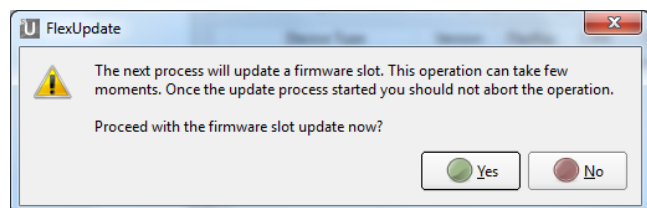
Select the firmware you like to write to the *FlexCard* image list, choose a firmware target slot and click the "Update Slot" button.

You also may delete images from the hardware. To do so, select a target slot and click on the "Delete Slot" button.



#### Step 4

Read the warning messages before starting the update process. The process is composed of three phases: **Reset**, **Write** and **Check**.



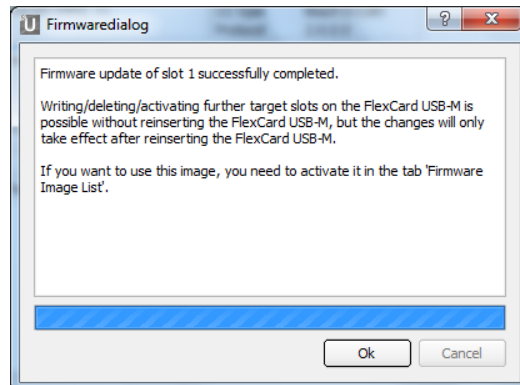
## NOTICE

If the firmware update process is disturbed or aborted, the firmware slot will not be

able to load.

## Step 5

Once the message “**Firmware update of slot X successfully completed.**” appears, close the firmware-update software and reconnect the *FlexCard* or proceed with chapter Firmware Activation.



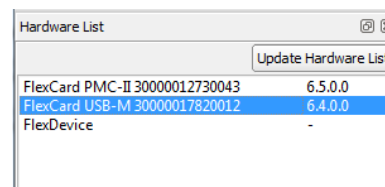
## 4.6 License Update

To update the *FlexCard USB-M* or the *FlexCard USB-M CAN* with a new license file you need to follow these steps:

### Step 1

Connect the *FlexCard USB-M* hardware with the system and start the update software FlexUpdate included in the *FlexCard USB-M* install package. In this window, you can check the current hardware and software version of *FlexCard USB-M* components installed.

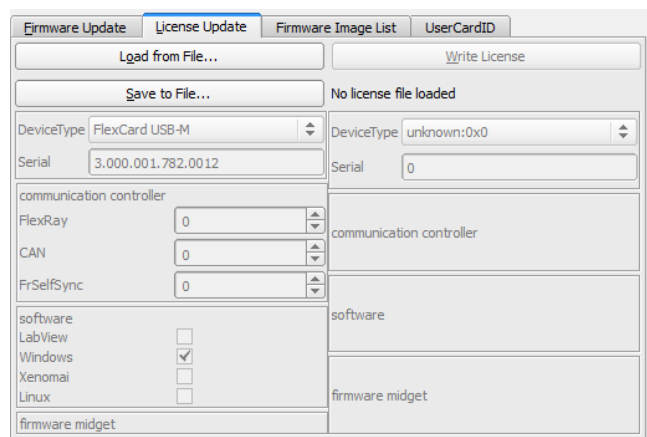
Select the *FlexCard USB-M* you want to update from the Hardware List.



### Step 2

Open the “License Update” tab. On the left side the currently licensed features are displayed.

Click the “Load from File” button to select a license file (\*.lic).



## Step 3

Once you choose the file, the text on the right side will inform you about the state of the file. The number of licensed FlexRay, FlexRay SelfSync and CAN CCs, and the licenses for the Linux, Windows and Xenomai FlexCard driver are displayed.

If the text “License file ok” appears, you can use “Write License” to apply the license to the hardware.

If not, you need to choose another license file.

## Step 4

After the license was written, the current licenses on the *FlexCard USB-M* are displayed on the left side.

## 4.7 UserCardID

### Step 1

The UserCardID stays the same even after a computer restart. The purpose is to differentiate between several *FlexCards*.

Start the update software *FlexUpdate* included in the *FlexCard USB-M* install package, and open the UserCardID tab. Enter the new ID and click on the button “Set User Defined Card ID”.

### Step 2

An entry in the message log states whether the action was successful. The ID is updated in the info list.

FlexCard USB-M	FlexRay	Useable	Possible
Serial	CC count	1	1
Versions:	CC type	Bosch E-Ray	
Firmware	Protocol	2.1.0.0	
Hardware	BusGuardian	---	
BaseDLL	CAN	Useable	Possible
DeviceDriver	CC count	3	3
UserCardID (hex)	CC type	Bosch D-CAN	
	Protocol	2.0.0.0	

## 5 Configuration and Operation

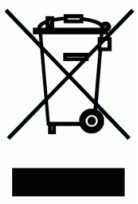
Operation of the *FlexCard USB-M* is described in the user manual of your software vendor. For a description of *Caromee*, refer to [5]. All operation modes as well as information about the programming of a *FlexCard* application are described in the *FlexCard* API Documentation [1].

6 Shipping, Maintenance and Disposal

Keep the package in which the *FlexCard USB-M* was shipped.

Store and transport the *FlexCard USB-M* in a cool, dry, dark environment. Don't store or transport it near sources of magnetic fields.

Void warranty if tried to manipulate/repair the *FlexCard USB-M*. Please contact *STAR COOPERATION* for maintenance.

	Dispose of properly per regulations of the country where end-of-life occurs.
---	--

## 7 Troubleshooting

This chapter contains some frequently asked questions about the *FlexCard USB-M*.

1	Effect	The <i>FlexCard USB-M</i> is not recognized. On Windows, the <i>FlexCard USB-M</i> is not displayed under “Multifunction adapters” in the device manager or it is displayed with a warning symbol in the device manager.
	Cause	<i>FlexCard USB-M</i> is not correctly plugged in. The drivers (respective the INF-file), required by the system to recognize the <i>FlexCard USB-M</i> , are not installed properly.
	Solution	Check if the <i>FlexCard USB-M</i> is connected correctly. Reinstall the driver for the <i>FlexCard USB-M</i> or update the firmware. Check whether the DLL and firmware are compatible. The major version numbers must be identical. The version number of the SYS may differ. Use the <i>FlexCard API</i> function “fcbCheckVersion” to test whether DLL, SYS and firmware match. See “ <i>FlexCard API Documentation</i> ”.

2	Effect	No FlexRay frames are received. The <i>FlexCard USB-M</i> could not synchronize with the FlexRay bus (Green LED is flashing).
	Cause	Wrong configuration of the communication controller → The hardware could not synchronize on the FlexRay bus Buses are not correctly terminated. The cable of FlexRay channel A is connected to line B and/or vice versa. The minimum USB power requirement doesn't match with the system.
	Solution	Check all parameters in the bus configuration; be sure to use the same configuration as the other bus nodes Terminate your bus systems correctly. Bus terminations are available from STAR COOPERATION. Use cables with the correct pin assignment or insert the STAR COOPERATION cables to the correct connectors of the <i>FlexCard USB-M</i> . Use an active USB hub together with the <i>FlexCard USB-M</i> .

3	Effect	No FlexRay frames are received. The <i>FlexCard USB-M</i> is synchronized with the FlexRay bus (Green LED is lighting).
	Cause	Maybe a filter is activated.
	Solution	Deactivate the message filter and channel filter in the software.

4	Effect	No CAN frames are received.
	Cause	Wrong configuration of the communication controller Bus is not correctly terminated. Maybe a filter is activated.
	Solution	Check the CAN bus parameters on the <i>FlexCard USB-M</i> . Terminate your bus systems correctly. Bus terminations are available from STAR COOPERATION. Deactivate the message filter and channel filter in the software.

5	Effect	All LEDs of the <i>FlexCard USB-M</i> glow red, no messages can be received.
	Cause	The buffer on the FlexCard is full. The data on the FlexCard is collected too slowly by the software.
	Solution	Use a faster PC or filter messages to reduce the workload.



6	Effect	If you start a FlexCard application an error message appears that says <i>fcBase.dll</i> is missing.
	Cause	The FlexCard driver was not installed properly.
	Solution	If the FlexCard setup was not installed yet, follow the instructions in this document on how to install the FlexCard. If the FlexCard setup is already installed: Insert the FlexCard. When the Windows Hardware Wizard appears, select that you don't want to look online on the Windows Update homepage for the software. Then, select that the software should be installed automatically. The problem should be solved now.

## 8 Ordering Information

### 8.1 FlexCard USB-M

Product	Description	Ordering number
<i>FlexCard USB-M</i>	The <i>FlexCard USB-M</i> is a small-size, bus-powered USB device. It is equipped with 1 FlexRay CC, 2 CAN-High-Speed CCs and 1 CAN-Low-Speed-CC.	3-0058-0P01
<i>FlexCard USB-M CAN</i>	The <i>FlexCard USB-M CAN</i> is a small-size, bus-powered USB device. It is equipped with 2 CAN-High-Speed CCs and 1 CAN-Low-Speed-CC.	3-0058-0A02

### 8.2 Accessory Parts

Product	Description	Ordering number
<i>FlexCard USB-M</i> bus cable, 1m, black (BusCable 100 9SUBDf 9SUBDm2)	Bus adapter cable between <i>FlexCard USB-M</i> and 2 male Sub-D-connectors, suitable for the FlexRay and CAN connections.	3-0034-2C01
USB cable	USB A to USB B cable.	3-0034-2E01
<i>FlexCard USB-M</i> trigger cable, 1m	Trigger cable for FlexCard trigger connector to 2 BNC connectors.	3-0034-2D01
FlexRay Termination	SubD9 connector that terminates two FlexRay interfaces on the pins used by the FlexCard.	3-0034-0I01
Customer specific parts		Please contact <i>STAR COOPERATION</i>

### 8.3 Related Documents

Document	Description	Ordering number
[1] API Documentation	Describes how to write own applications for the <i>FlexCard</i> family.	3-0009-0S01-D03
[2] <i>FlexCard USB-M</i> Getting Started	Describes how to use the demo application contained in the Windows <i>FlexCard</i> Installer.	3-0058-0P01-D04
[3] <i>FlexAnalyzerV2</i> Instructions for Use	Explains how to use the monitoring software that is contained in the Windows <i>FlexCard</i> Installer.	3-0038-0B01-D01
[4] <i>FlexConfig</i> User Manual	Manual for the configuration software for FlexRay networks. <i>FlexConfig</i> generates the CHI configuration files used by the <i>FlexCards</i> , <i>FlexDevices</i> and <i>FlexEntry</i> .	3-0016-0C01-D06
[5] <i>Caromee</i> User Manual	Analyzing software that can be easily extended and supports the FlexCard product family.	3-0051-0P01-D03

## 9 Appendix

### 9.1 Appendix A: Guideline for handling ESD sensitive Products

- Any tester, equipment, or tool used at any production step or for any manipulation of semi-conductor devices must have its shield connected to ground.
- The product itself and the carrier system of the product respectively must be placed on a conductive table top or covered by an antistatic surface (superficial resistivity equal to or higher than  $0.5 \text{ M}\Omega/\text{cm}^2$ ), grounded through a ground cable (conductive cable from protected equipment to ground isolated through a  $1 \text{ M}\Omega$  resistor placed in series).
- All manipulation of finished goods has to be made at such a grounded worktable.
- The worktable must be free of all non-antistatic objects.
- An antistatic floor covering grounded through a conductive ground cable (with serial resistor between  $0.9 \text{ M}\Omega$  and  $1.5 \text{ M}\Omega$ ) should be used.
- It is recommended that you wear an antistatic wrist or ankle strap, connected to the antistatic floor covering or to the grounded equipment.
- If no antistatic wrist or ankle strap is worn, touch the surface of the grounded worktable before each manipulation of the ESD sensitive product.
- It is recommended that antistatic gloves or finger coats be worn.
- It is recommended that nylon clothing be avoided while performing any manipulation of parts.

### 9.2 Appendix B:

#### 9.2.1 Acronyms and Abbreviations

Item	Definition
BD	Bus driver
BP	Bus plus
BM	Bus minus
CAN	Controller Area Network
CC	Communication Controller
DMA	Direct Memory Access
ECU	Electronic Control Unit
EMC	Electromagnetic Compatibility
ESD	Electro Static Discharge
FR	FlexRay
LED	Light Emitting Diode
NC	Not Connected
PCB	Printed Circuit Board
PL	Physical Layer
USB	Universal Serial Bus

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